Sanchar Nigam Pensioners' Welfare Association
Reg.No:SOCIETY/WEST/2021/8902564
CHQ: B-11/1 , Ramesh Nagar, New Delhi-110015, India
snpwachq.com snpwachq@gmail.com

K.D Sebastian
CHQ President
+91 9447144100

G.L.Jogi
General Secretary
+91 9868217799

S.S. Rajput
Treasurer
+91 9413394204

SNPWACHQ/AD MSD/1/26 Dated 2nd Nov, 2026

To
The Additional Director,
MSD, CGHS. ND

Subject: Heartfelt appreciation for prompt and commendable action in ensuring the availability of life-saving medicines

Respected Madam,

On behalf of the Association and, more importantly, on behalf of the countless beneficiaries whose lives and well-being depend on timely access to essential medicines, we wish to place on record our profound appreciation and heartfelt gratitude for your prompt and exemplary intervention in resolving the acute shortage of life-saving drugs under CGHS.

The shortage had caused considerable hardship to patients, particularly those battling dreaded and life-threatening diseases such as cancer, for whom uninterrupted access to these medicines is not merely a matter of convenience but an absolute medical necessity. The situation had become a source of grave concern, seriously affecting the continuity of treatment and causing immense distress to patients and their families.

When the Association brought this pressing issue to your attention, you responded with commendable sensitivity and a reassuring commitment to take appropriate corrective measures. You had assured us that the necessary arrangements would be put in place by the end of October. We are delighted to acknowledge that you have not only honoured that assurance but have also translated your commitment into tangible action by ensuring the availability of life-saving medicines for free supply to the beneficiaries.

This is what truly distinguishes a responsive and committed administrator. You did not allow the matter to remain confined to assurances or official correspondence; you ensured that the promised intervention became a reality within the stipulated timeframe. The immense relief this has brought to patients suffering from life-threatening ailments, and to their anxious families, cannot adequately be expressed in words.

In matters involving human lives, promptness is not merely an administrative virtue; it is an expression of compassion, commitment and humanity. Your action stands out as a shining example of administration at its best, where sensitivity to human suffering is translated into decisive and meaningful action.

Such responsiveness deserves far more than a routine word of appreciation or a round of applause. It deserves our deepest admiration and sincere gratitude.

We sincerely hope that this spirit of dedication, responsiveness and compassion will continue to guide the functioning of CGHS and serve as an inspiration to others entrusted with public responsibilities.

Once again, please accept our heartfelt thanks and appreciation for a job exceptionally well done.

With warm regards and profound appreciation,

Yours Sincerely



(G. L. Jogi)

Copy to

1. Dr Sunil Barnwal, AS& DG CGHS, for kind information pl
2. Sh Manshvi Singh, JS, for kind information pl
3. Dr Sateesh. Y.H. Director/ CGHS, for kind information pl..